



Serving Business Travelers
Across Asia

Reservations
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Business Development
Marketing@AsiaCarService.com

Account Services
ClientService@AsiaCarService.com

Events & Conferences
Marketing@AsiaCarService.com

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**SERVING BUSINESS TRAVELERS
ACROSS ALL OF ASIA**



2022

We look forward to the opportunity to providing our professional services to you and your clients.



Asia Car Service is a premium quality limousine service and ground transportation company specializing in high level service to business travelers across Asia.



100+ SERVICING MAJOR METROPOLITAN AREAS

Our operations cover over 100 major metropolitan areas throughout Asia, offering a comprehensive range of private limousine services, VIP airport services, event transportation management, as well as professional translation, personal assistant, coordinator and guide services.

Our English speaking, responsive customer service, seamless booking and billing processes, and 24/7 car service availability ensures a first class travel experience for each and every passenger visiting the region.

24 HOUR CUSTOMER SERVICE

We maintain a deep understanding of Western expectations of service quality, and continually focus on refining each aspect of our service to exceed those standards. As a result, we have proudly developed into the primary regional choice for demanding business travelers, global limousine partners, multinational corporations and large event coordinators who have much to risk when selecting a local partner. We look forward to the opportunity to providing our professional services to you and your clients.

Our professional Asia service covers the entire APAC region and also extends to South Asia and West Asia.



Complete Asia Coverage

Our local operations cover more than 100 of the most popular destinations across Asia, including Beijing, Shanghai, Hong Kong, Macau, Taipei, Tokyo, Kyoto, Seoul, Singapore, Kuala Lumpur, Bangkok, Jakarta and more! We know each region intimately, and assure smooth, professional service experience in each location.

Quality Service First

'Quality first' is our core commitment to clients – responsive 24hr customer service ready to assist you with urgent changes and custom requests, highly trained, experienced chauffeurs treating passengers with professionalism and care, and clean, late model, well-maintained business and luxury sedans, MPVs and buses.



Extensive Service Options

Foreign travelers to Asia face a multitude of language and cultural barriers that can impede the travel experience. In addition to limo services, we offer VIP Airport Meet & Assist and lounge service, security services, professional translators, personal assistants and guides to address all the business traveler's needs from the moment of arrival until the moment of departure.

Your Trusted Local Affiliate

Your priorities are our top concern. By partnering with CCS, you can confidently provide your clients and VIPs service across Asia. Whether its a single service, a corporate roadshow spanning multiple regions, or event bulk transportation requiring on-site coordination, our team is ready and prepared to assist you.



China Operations

We make business travel in China easy and seamless in an otherwise unreliable marketplace. Our private limo service operations span all of China, Hong Kong, Macau and Taiwan, including airport transfer service at all international and domestic airports, transfer service at all cruise ports, intercity transfers between cities in close proximity, cross border transfers to the mainland from Hong Kong and Macau, day hire in every major metropolitan area in China, and out-of-town factory visits in rural areas in each province.



- Hong Kong
- Guangzhou
- Shenzhen
- Dongguan
- Foshan
- Macau
- Huizhou
- Sanya
- Haikou
- Zhuhai

Asia Operations

Our Company division provides round the clock, **24 hour limo service and fluent English speaking customer support to all major Asian destinations. Asia and Southeast Asia destinations, including Japan, Korea, Vietnam, Thailand, Singapore, Malaysia and Indonesia.**

Reliably reserve late model cars with English speaking drivers up to 24 hours before service anywhere in Asia without dealing with all the different cultural difficulties, language miscommunications, and inconsistencies in service.



Quality First

Our service is designed to satisfy the high level demands and requests of western business travelers. Whether a one-way airport transfer for individuals or a corporate road-show for large enterprises, our aim is to ensure every customer trusts the Asia Car Service name and enjoys seamless, safe, stylish ground travel experience while in Asia.



The Client Experience

Adhering to a strict protocol keeps our clients well-informed in real time at every step, and ensures smooth service fulfillment for each and every service. Below are our standard operating procedures for each service:



ENQUIRY

01 Client sends our customer service team questions, queries, special requests, changes to scheduled booking itinerary and requests for quote anytime day or night.



IMMEDIATE REPLY

02 Client receives immediate detailed reply from our customer service team within minutes, thoroughly covering all points so he or she can make the most informed decision in real time.



BOOKING

03 Client makes a reservation by email, fax, phone, website online booking, our member's online booking portal, or via client system anytime day or night.



IMMEDIATE BOOKING CONFIRMATION

04 Client receives immediate confirmation of service by email, including for urgent next day bookings, by our 24 hour customer service team.



PRE-SERVICE PLANNING

05 Dispatch managers review each service detail with drivers to confirm best routes and ensure each request is prepared for 24-48 hours before service.



PRE-SERVICE FOLLOW UP 1

06 Our customer service team follows up the booking with client one day before the service re-confirming all relevant service details, including driver & vehicle details.



PRE-SERVICE FOLLOW UP 2

07 Customer service team calls driver 60-90 minutes before scheduled service start time to ensure he is in route and will arrive at meeting point 15 minutes prior to pick-up time.



PRE-SERVICE FOLLOW UP 3

08 Customer Service team sends SMS to passenger 60-90 minutes before the start of service with driver details, re-confirmation of meeting point and hotline tel. # to call in case of any issues.



PICK-UP CONFIRMED

09 Driver confirms to Customer Service team that passenger has been picked up successfully via SMS (out of sight of passenger) after luggage loaded and passenger seated in vehicle.



POST-SERVICE FOLLOW UP

10 Customer Service team informs client that service has been completed smoothly and successfully, and immediately provides all relevant service duration details, if applicable.

The Passenger Experience

We understand that our client's reputation depends on our ability to ensure a satisfying passenger experience wherever he or she travels in Asia. We take the utmost care and concern for each detail of our client's passengers' ground travel.

Clean, Late Model Vehicles

Whether business sedan, luxury sedan, minivan or bus, passengers can expect a newly washed vehicle that is wiped clear of dust and debris, and smoke-free with a clean smell. In-car amenities include bottled water, tissue, and umbrella in the trunk. In-car wifi is now also available.

Helpful, Professional Driver Etiquette

Drivers warmly greet passengers with a printed name-board, assist with luggage and open doors for vehicle entry and exit. Unless otherwise requested, music is off and temp. set to a comfortable climate. Friendly conversation is only engaged if passenger initiates discussion.

Experienced English Speaking Chauffeurs

Drivers have a minimum of 3 years previous professional driving experience for 4-5 star hotels or in the corporate sector. We are able to provide English speaking drivers in all major serviced locations in Asia.

Safe, Efficient Driving Practices

In developing Asia, road infrastructure and road rules are not always well established. Drivers undergo extensive defensive driving training to both employ safe driving and select the most convenient safe route available when carrying passengers.

Passenger Support

We are ready to assist passengers at any time during service. Passengers can call our customer service hotline for any reason, such as for enhanced driver communication and requested changes to itinerary. Requested changes by passengers are reported to clients immediately.

Supplemental Services

Airport meet & assist services, airport lounge services, translation services, and guide / assistant services add extra convenience to passengers, enhancing their productivity and travel enjoyment.

24

24 Hour Availability
24 hour accessibility and service availability is key for successful client coordination.

Fleet

In each of our serviced locations, we offer multiple vehicle types in every vehicle category – business sedan, executive sedan, luxury sedan, specialty luxury car, minivan, minibus and coach bus. Specific vehicle types vary by country and region.

Insurance Coverage

Each vehicle carries liability insurance as required by local law. In developing countries, such as China and Indonesia, the limit of liability is minimal by western standards. We are the only transportation company in China to carry an additional umbrella policy with coverage up to US\$2,000,000 per claim for automobile and passenger liability.

Vehicle Condition

We ensure each vehicle is late model (within 1-3 years), well maintained and with valid registration and safety inspection certificates. We guarantee cars are smoke-free and exteriors washed daily. Before each service, interior is cleared of any debris, dirt or dust and in-car amenities added according to number of passengers.

Business Sedan



Toyota Camry



Pax x 3, Lug x 3. China Mainland – HK – Macau Taiwan - Thailand - Indonesia



Audi A6L



Pax x 3, Lug x 3. China Mainland



BMW 5 Series



Pax x 3, Lug x 3. China Mainland – Malaysia



Mercedes E-Class



Pax x 3, Lug x 3. China Mainland – Macau – Taiwan – Singapore– Indonesia

Luxury Sedan



Mercedes S-Class



Pax x 3, Lug x 3. All Asia Locations



BMW 7 Series



Pax x 3, Lug x 3. China Mainland – Korea



Lexus



Pax x 3, Lug x 3. Tokyo – Kyoto - Osaka



Bentley Flying Spur



Pax x 3, Lug x 3. Beijing – Shanghai – Guangzhou – Kuala Lumpur

Minivan / MPV



Buick GL8



Pax x 6, Lug x 6. China Mainland



Toyota Alphard



Pax x 6, Lug x 6. Hong Kong – Macau – Singapore – Japan – Indonesia – Thailand - Malaysia



Nissan ElGrand



Pax x 6, Lug x 6. Hong Kong – Macau – Tokyo – Kyoto - Osaka



Mercedes Viano



Pax x 6, Lug x 6. China Mainland – Singapore

Vans / Minibus / Coach



Toyota Hiace Van



Pax x 10, Lug x 5. All Asia Locations



Toyota Coaster



Pax x 20, Lug x 10. China Mainland – Hong Kong



KingLong Coach Bus



Pax x 45, Lug x 45. China Mainland



Mercedes Coach Bus



Pax x 45, Lug x 45. China Mainland

Limousine Services



01 Airport Transfer

Private transfer service to over 50 international and domestic airports, Asia Car Service is there to provide prompt, professional airport pick-up and drop-off wherever your clients' Asia travel takes them. All flight schedules are closely monitored so that drivers are waiting on-time according to flight's actual arrival time.



02 As-Directed Day Hire

China and East Asia is a top travel destination for both business and leisure travelers. Our team is ready to meet any itinerary requirement and request, whether for efficiently getting to meetings around the city, making multiple factory visits in remote areas, or enjoying a day of sightseeing the area's biggest attractions. We provide English speaking drivers to facilitate an even smoother ground travel experience.



03 Cross Border Transfer

Our efficient cross border service provides effortless transfer through customs that minimizes total travel time. Passengers can comfortably remain in the car while passing through immigration in minutes, a process which otherwise takes 1-2 hours to complete.



04 Intercity Transfer

Many of China's major metropolitan areas are close enough in proximity to make air travel too time consuming, particularly in the areas around Beijing in the North, Shanghai in the East and Hong Kong in the South. We provide swift intercity transfers, connecting all major and minor cities in the regions surrounding these cities for ultimate travel convenience.



05 Private Airport Pick-up

We provide private aviation pick-up at major airports throughout China. We coordinate closely with all of China's main FBOs and assure our chauffeurs are in place well in advance of flight arrival. Luggage trucks can be arranged as well. We assist many VIP clients in this premier service market segment.

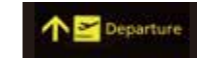


06 Cruise Port Transfer

We provide private limo service to over 20 of Asia's most prominent cruise ports. Expert in each port's unique facilities, pick-up procedures and meeting points, our drivers seamlessly greet disembarking passengers to transfer them to their hotel, the airport, or on a private guided sightseeing tour of the city.

Airport VIP Meet & Assist

A popular specialty service among business class customers, Airport VIP Meet & Assist is a personalized escort service in the airport to expedite passenger airport formalities. It not only saves much time and hassle for the passengers, but is great help for travelers unfamiliar with Asian airports. We offer VIP airport services in over a dozen major airports in mainland China, as well as Hong Kong, Macau and Singapore. Services include Flight Arrival Service, Flight Departure Service and Flight Connection Service.



DEPARTURE SERVICE

Kerbside Greeting



Friendly kerbside greeting by Airport concierge staff.

Check-In Assistance



Concierge checks passengers in and obtain boarding pass for them.

Lounge Facilities



Passengers can enjoy first class lounge facilities upon arrival to the airport.

Private Security Check



No waiting in long security lines. Private lane to swiftly process the security check.

Escort to Departure Gate



Concierge locates departure gate for passengers and escorts them there.



ARRIVAL SERVICE

Aerobridge Greeting



Our friendly concierge will greet passengers with name sign as they step off the plane.

Fast-Track Immigration



No waiting in line. Enjoy private immigration checking that will be processed in minutes.

Customs / Baggage Claim Escort



Concierge personally assists with all airport arrival formalities.

Escort to Chauffeur



Concierge seamlessly delivers passengers to our waiting chauffeur.



ADDITIONAL SERVICES

Buggy Services



Vehicle from arrival gate to immigration, or from security to departure gate.

Porter Services



Personal assistance to carry heavy luggage and bags while in the airport.

Connecting Flight Meet & Assist



Personal assistance and expedition of arrival and departure services for connecting int'l flights.

VVIP Meet & Assist Service



Greeting at aircraft with private car, transport to private immigration, VVIP lounge, escort to chauffeur.

Airport VIP Service Locations

- | | | | | | | |
|----------|---------|-----------|-----------|-----------|--------|----------|
| Shanghai | Beijing | Guangzhou | Hong Kong | Singapore | Macau | Shenzhen |
| Tianjin | Chengdu | Xiamen | Qingdao | Wuhan | Guilin | Dalian |



Corporate & Affiliate Services



We closely partner with global limo affiliates, Fortune 500 enterprises, and large event companies to provide corporate services for their clients, VIP guests or personnel. In addition to our professional limousine service and airport services, we offer supplemental corporate services including event and roadshow management, private security and professional translation.

Events & Roadshows

We have been providing professional ground transportation services to corporate clients for a variety of international events in major cities across China, Singapore, Hong Kong and Taiwan since 2006. Our event management service provides turnkey solutions, eliminating all your concerns and assuring your corporate passengers experience a 1st class travel experience from arrival to departure. We manage every aspect, including early planning, route evaluation, fleet management, quality assurance, specialized amenities and services, and on-site coordination.



Security Services

Many VIPs visiting the region require local security personnel when visiting China. We contract with China's leading security services providers – with over 1000 certified and highly trained security personnel, long-standing relations with the PLA and PSB, and 80% of business servicing Fortune 500 firms - to offer bilingual security services in all major mainland cities in China. Services range from short-term to long-term specialist executive protective security detail, event security, site protection. Security services can supplement transportation services or be reserved separately. Fluent English speaking bodyguards and female bodyguards are available.



Professional Translation

We offer professional, certified English translators and interpreters. We can usually offer translators with relevant business experience in the passengers' industry and specific field, which helps immensely when navigating the local business culture, conducting business meetings, and negotiating contractual items with local suppliers or customers. Interpreters in other languages such as French, Italian and Russian are also available.



Events



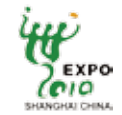
APEC, Beijing



IPTC, Beijing



Olympic Games, Beijing



World Expo, Shanghai



F1, Shanghai, Singapore



Fashion Week, Shanghai



WGC-HSBC Champions, Shanghai



Rolex Masters, Shanghai



Canton Fair, Guangzhou



Le Mans, Zhuhai



Airshow China, Zhuhai



Airshow, Singapore



Miss World, Sanya



World Economic Forum, Dalian & Tianjin



ISAF Sailing World Cup, Qingdao



UNESCO, Suzhou